

1. Introduction

Foyer LLC (“Foyer,” “we,” “us,” or “our”) is committed to protecting the privacy of individuals who visit our website at usefoyer.com and its regional domains (“Website”) and who use our platform and services (“Service”). This Privacy Policy explains how we collect, use, share, retain, and protect personal information when you interact with our Website and Service.

By accessing or using our Website or Service, you acknowledge that you have read and understood this Privacy Policy. If you do not agree with our practices, please do not use our Website or Service.

2. Information We Collect

2.1 Information You Provide

When you register for an account or use the Service, we may collect:

- **Account information** — name, email address, and other identifying information you provide during registration or account setup.
- **Customer content** — files, documents, form submissions, messages, and other content you upload or transmit through the Service.
- **Payment information** — billing details necessary to process your subscription. Payment card data is collected and processed directly by our third-party payment processor and is never stored on or transmitted through Foyer’s servers.
- **Communications** — information you provide when you contact our support team, submit feedback, or otherwise communicate with us.

2.2 Information Collected Automatically

When you visit our Website or use the Service, we automatically collect certain information, including:

- **Usage data** — browser type, operating system, language preference, referring site, pages visited, and the date and time of each request.
- **Device information** — device type, screen resolution, and IP address.
- **Cookies and similar technologies** — we use cookies and similar tracking technologies to maintain sessions, remember preferences, and understand how visitors use our Website. You can control cookie preferences through your browser settings. Disabling cookies may affect the functionality of the Service.

3. How We Use Your Information

We use the information we collect for the following purposes:

- **Providing and maintaining the Service** — to operate, deliver, and improve the features and functionality of the Service.
- **Account management** — to create and manage your account, authenticate your identity, and process transactions.
- **Communication** — to respond to your inquiries, provide support, and send service-related notices.
- **Security** — to detect, prevent, and respond to security incidents, fraud, and abuse.
- **Analytics** — to understand how our Website and Service are used and to improve the user experience.
- **Legal compliance** — to comply with applicable laws, regulations, and legal processes.

We do not sell your personal information.

4. How We Share Your Information

We do not sell, rent, or trade your personal information to third parties. We may share your information in the following circumstances:

- **Service providers** — we share information with third-party service providers who assist us in operating the Service, such as cloud hosting, payment processing, transactional email delivery, customer support, and analytics. These providers are contractually obligated to protect your information and may only use it to provide services on our behalf.
- **Legal requirements** — we may disclose your information if required by law, regulation, legal process, or enforceable governmental request, or to protect the rights, property, or safety of Foyer, our users, or others.
- **Business transfers** — in the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction. We will notify you of any such change.

5. Data Residency

Foyer operates in three independent geographic regions. Customer data is stored exclusively in the region associated with the customer's account and does not replicate between regions.

Region	Domain
United States	usefoyer.com
Europe	eu.usefoyer.com
Australia	au.usefoyer.com

If you access the Service from a jurisdiction outside the region where your data is stored, your information may be transferred to and processed in that region. By using the Service, you consent to the transfer and processing of your information in accordance with this Privacy Policy.

6. Data Retention

We retain personal information only for as long as necessary to fulfill the purposes described in this Privacy Policy, maintain your account, comply with legal obligations, resolve disputes, and enforce our agreements. When personal information is no longer needed, it is securely deleted.

7. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- **Access** — request a copy of the personal information we hold about you.
- **Correction** — request that we correct inaccurate or incomplete personal information.
- **Deletion** — request that we delete your personal information, subject to applicable legal obligations.
- **Data portability** — request a copy of your data in a structured, commonly used format.
- **Opt out of marketing** — unsubscribe from marketing communications using the link provided in those emails, or by contacting us.
- **Withdraw consent** — where processing is based on consent, you may withdraw your consent at any time.

To exercise any of these rights, please contact us at support@usefoyer.com. We will respond to requests within a reasonable timeframe in accordance with applicable law. Please note that exercising certain rights, such as deletion, may affect our ability to provide the Service to you.

8. Data Security

We implement technical and organizational measures designed to protect your personal information, including encryption of data in transit and at rest, access controls to restrict access to authorized personnel, and ongoing security monitoring.

While we take reasonable steps to protect your information, no method of transmission or storage is completely secure. We cannot guarantee absolute security.

9. Children’s Privacy

The Service is not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have collected personal information from a child under 18, we will take steps to delete that information promptly.

10. Third-Party Links and Services

Our Website and Service may contain links to third-party websites or integrate with third-party services. This Privacy Policy does not apply to those third parties. We encourage you to review the privacy policies of any third-party services you interact with through our platform.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective upon posting the revised Privacy Policy with an updated effective date. We encourage you to review this Privacy Policy periodically. Your continued use of the Website or Service after any changes constitutes your acceptance of the revised Privacy Policy.

12. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us via phone at +1 414-215-0898 or email at support@usefoyer.com.

13. Revisions

Version	Date	Description
1.0	2024-03-25	Initial version
2.0	2026-04-14	Added data residency, retention periods, data subject rights, security measures, and cookie disclosure